

# Selected Readings on Language Access to Prescription Drug Information

September 15, 2009

Compiled by Joana Ramos

Washington Coalition for Prescribing Integrity

[warxreform@gmail.com](mailto:warxreform@gmail.com)

## Background Information & Policy Resources:

**California Health Care Language Assistance Act SB 853 Resources**, California Pan-Ethnic Health Network  
<http://www.cpehn.org/sb853.php>

**Cuomo Announces Agreements with Major Pharmacies to Provide Customers with Prescription Medication Instructions in their Primary Language (2009)**. State of NY Office of the Attorney General  
[http://www.oag.state.ny.us/media\\_center/2009/apr/apr21a\\_09.html](http://www.oag.state.ny.us/media_center/2009/apr/apr21a_09.html)

**Essentials of Cultural Competence in Pharmacy Practice**,  
American Pharmacists Association (2008) <http://www.pharmacist.com/>

**Language Access Provisions in State Pharmacy Practice Acts and Relevant Resources Project (2008-)**, research in progress by National Health Law Program (NHeLP), American Association of Colleges of Pharmacy (AACP), and National Alliance of State Pharmacy Associations (NASPA)

**Language Services in Pharmacies: What is Required? (2008) National Health Law Program Issue Brief**  
<http://www.healthlaw.org/search/?q=pharmacies>

**Let Everyone Participate: Limited English Proficiency: A Federal Interagency Website**  
[www.lep.gov](http://www.lep.gov)

**Modern Language Association Language Map of the United States**  
[http://www.mla.org/map\\_main](http://www.mla.org/map_main)

**Understanding Drug Labels When You Don't Read or Speak English: And What You, Your Doctor and the Law Can Do About It**. M. Thang, *New England Ethic News* (2007)  
<http://www.ethnicnewz.org/en/understanding-drug-labels-when-you-dont-read-or-speak-english>

**Washington Multicultural Health Communications Directory (2009)**  
Washington State Board of Health, Governor's Interagency Council on Health Disparities  
[http://healthequity.wa.gov/Resources/#Washington\\_](http://healthequity.wa.gov/Resources/#Washington_)

## Academic Publications:

**Access to Multilingual Medication Instructions at New York City Pharmacies**. L. Weiss et al., *J Urban Health*. 2007 November; 84(6): 742-754.  
<http://www.pubmedcentral.nih.gov/articlerender.fcgi?artid=2232041>

**Availability of Spanish Prescription Labels: A Multi-State Pharmacy Survey**, Bailey SC, Pandit AU, Curtis L, Wolf MS. *Med Care*. 2009 Jun; 47(6): 707-10.

**Improving Language Access at New York City Pharmacies: Improving Medication Safety: Addressing Literacy and Language Barriers**, L. Weiss, PhD, NY Academy of Medicine (2008)  
[helpix.med.nyu.edu/files/helpix/u6/01\\_weiss.pdf](http://helpix.med.nyu.edu/files/helpix/u6/01_weiss.pdf)

**Language barriers to prescriptions for patients with limited English proficiency: a survey of pharmacies**. Bradshaw M, Tomany-Korman S, Flores G. *Pediatrics*, 2007 Aug; 120(2):e225-35.

**Pharmacists' communication with Spanish-speaking patients: a review of the literature to establish an agenda for future research**. Dilworth TJ; PharmD Student, Mott D, Young H. *Res Socl Adm Pharm*. 2009 Jun ;5(2):108-20. *Epub 2009 Jan 31*.